



Tama County 911 Communications

100 North Main Street • P.O. Box 4 • Toledo, Iowa 52342
Office: 641-484-3760 • Fax: 641-484-2198



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October 14, 2025, 911 Service Board Minutes

The Tama County 911 Service Board meeting was called to order by 911 Service Board Chair Billie Van Egmond (Dysart) at 6:32 PM on Tuesday, July 8th, 2025. Chair Van Egmond (Dysart) started by announcing to parties present in person and online that there was no quorum.

Members present in person: Mary Wankowicz (Emergency Management), Billie Van Egmond (Dysart), Bryan Staker (Montour), Daryl Bazal (Vining), Matt Deam (Garwin), Levio 'Lee' Simcox (Meskwaki Nation), Brian Hanus (Tama)

Members present via Microsoft Teams: Tyler Sell (Traer), Trudi Scott (Gladbrook)

Others in attendance: Jacob Reineke (911 Director), Ryan Goodenbour (EMA Coordinator), Gregory Westwater (Gladbrook), Glenn Thorne (Traer), Carrie Holst (Traer), Tony Smith (Montour via Teams)

Agenda Approval: A motion was made by Hanus (Tama) to approve the October 14, 2025, meeting agenda and seconded by Deam (Garwin). All ayes. Motion carried.

Minutes Approval: A motion was made by Simcox (Meskwaki Nation) to approve the minutes from July 8, 2025, and a second was made by Hanus (Tama). All ayes. Motion carried.

Claims Approval: Due to a lack of quorum, Chair Van Egmond (Dysart) advised that a motion or vote would not be taken on this item. Director Reineke provided updates to the 911 Service Board regarding claims that occurred in July, August, and September 2025.

Old Business

CellSite Tower Locks: Director Reineke advised that CellSite Solutions had been in contact with him regarding a date to install the new locks. On the day of the installation, the technician fell ill. The CellSite Solutions scheduling manager advised that they would be in touch with a new date for the lock installation.

Poweshiek County Communications MOU for Talkgroup Sharing: Director Reineke had received approval from Sheriff Schmidt to allow Poweshiek County to supplement Tama County's Law 1 talkgroup and Fire Ops talkgroup into their console. Reineke had emailed Poweshiek County's 911 Manager, Joe Meyer, inquiring if the talkgroups had been added to the console, to which Meyer advised that they had not been. Reineke also inquired about Poweshiek County allowing Tama County to install their County Fire talkgroup and Sheriff's Law Channel on their radio screens, as well. Deputy Meyer advised that they would get back to him as he was out of the office.



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New Business

911 Director Introduction & Updates: Director Reineke provided updates on the following topics:

- Meskwaki Nation Police Radio Encryption
 - Meskwaki Nation Police radio changes have been implemented. All dispatch consoles in the Communications Center have been updated, and tiles have been swapped. Meskwaki Nation Police radios have been reprogrammed to reflect the changes. Other law enforcement can still listen to the Meskwaki Nation, but will show incorrect names of the talkgroups, as it would require each agency to be invoiced for RACOM to reprogram their radios.
- 911 Sign / Addressing Budget
 - Salt Creek Wind Phase 1 project required sixty-two 911 signs to be made for each of the turbines. The yearly budget for signs is \$500, and at \$26 for each blue sheet metal sign (excluding the post, nuts, and bolts), the project exceeded the budget.
 - At the time of this meeting, Salt Creek Wind 2 was being discussed and would have further exceeded the allotted budget, as that project would have required another 27 signs.
 - Director Reineke shared with the 911 Service Board that he plans to investigate changing the Tama County ordinance to allow this department to charge for new signs.
 - Director Reineke also spoke with Tama County Board of Supervisors Chair Mark Doland, who advised that he would speak to NextEra Energy (purchaser of Salt Creek Wind Phase 1 project) about reimbursement for the signs and would report back to Reineke.
- RACOM Changes
 - John Lauer with RACOM left the company and moved out of state. RACOM has hired a person to replace Lauer, but has not announced the chosen candidate at the time of this meeting.
- Paging Issues
 - Director Reineke walked the 911 Service Board through the recent issues with the secondary paging systems (IamResponding and Bryx) that have impacted the county. Reineke has worked with Creative Software Solutions (CSS) to remedy the issues and has found a resolution for the first two instances. The third paging instance was due to Tama County switching its internet service provider from Windstream to Aureon. The cutover caused an issue with an IP address, which prevented pages from the CAD



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system from being sent to the email system and subsequently to the secondary pagers. Director Reineke urged responders to carry pagers on their persons!

- NENA Conference
 - Director Reineke advised that he attended NENA conference in Des Moines on the same day as this meeting. Reineke shared that he was nominated for 2nd Vice President for the Iowa Chapter of NENA and was voted in by his peers. Reineke will serve a 2-year term.
- Staffing
 - Director Reineke advised that there are 2 new staff members in training who are doing well. Reineke also advised that one full-time team member has submitted a resignation. He advised that the primary issue cited for leaving is better compensation and schedules, and others have also mentioned personnel issues.

Chair Van Egmond (Dysart) commended Director Reineke for his efforts in resolving past issues.

911 Executive Board recommendations re: 911 Director's Probationary Period: Chair Van Egmond (Dysart) advised that this item would require a vote; however, due to a lack of quorum, it could not be voted on during this meeting. She advised that she would email the 911 Service Board to vote on this later.

Budget adjustment plan re: Senate File 659: Director Reineke created a plan to better prepare for the budget cuts taking place due to this legislation. The plan required Reineke to reduce the surcharge budget lines within the 911 budget by a minimum of \$19,160.51. IAHSEMD has stated that the numbers provided at this point are estimates, so his plan cut \$21,600 instead to allow for fewer surprises should the figures end up higher than planned. Reineke is going to request that Tama County Auditor Karen Rohrs create a new expense line in the budget to track the outgoing funding back to IAHSEMD. Chair Van Egmond (Dysart) reminded the board that the Tama County 911 Service Board has elected not to pursue the MOU with IAHSEMD, which would have allowed them to take their portion from the remittance to the 911 Service Board beforehand.

EMS/Fire Coverage Area / Map Updates: Director Reineke discovered that EMS territory in Tama County was being covered by a service who only obtained a handshake agreement to cover that area. After an investigation into the problem, it was discovered that Belle Plaine Area Ambulance Service had been covering a portion of Tama County west of Chelsea that belongs to Tama Ambulance Service. Belle Plaine Area Ambulance was asked to provide proof of this agreement, and after multiple attempts to validate it, the requests went unanswered. Reineke invited trustees from Otter Creek and Richland Townships to a meeting in Tama on October 9, 2025, where both Belle Plaine Area Ambulance and Tama Ambulance could discuss their services with the trustees,



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allowing the townships to decide which one they wished to have cover their respective areas. Belle Plaine Area Ambulance and Tama Ambulance were both invited to share information about their services, allowing the township trustees to make an informed decision. Tama Ambulance Service attended the meeting, while Belle Plaine Area Ambulance did not, despite multiple methods to share information being offered. The trustees from both townships agreed to have Tama Ambulance cover their areas. Resolutions were signed by the trustees, and copies were submitted to the Tama County Recorder's Office.

Additionally, after speaking to the Montour Fire Department, it was discovered that another portion of Tama County's responder districts was incorrect. The Montour Fire and First Responder Departments' map did not match the map in the Communications Center or the Tama County Auditor's Office.

Daryl Bazal (Vining) mentioned that he had informed the previous 911 Director about issues with the coverage area for the Vining Fire Departments. Reineke advised Bazal (Vining) to discuss this further with him after the meeting.

Chair Van Egmond (Dysart) shared that the next 911 Service Board meeting will be held on Tuesday, January 13, 2026, at 6:30 PM at the Tama County Engineer's Office Meeting Room.

A motion for adjournment by Staker (Montour), seconded by Simcox (Meskwaki Nation). All ayes. Motion carried.

The Tama County 911 Service Board meeting adjourned at 7:15 PM.

Respectfully submitted,

Jacob Reineke, Tama County 911 Communications Director