



Tama County 911 Communications

100 North Main Street, PO Box 61, Toledo, IA 52342
Dispatch: 641-484-3760 – Director: 641-654-7159

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911 Service Board Minutes: January 13, 2026

The Tama County 911 Service Board meeting was called to order by 911 Service Board Chair Billie Van Egmond (Dysart) at 6:32 PM on Tuesday, January 13th, 2026.

Members present in person: Alicia Liddke (Elberon), Billie Van Egmond (Dysart – Chair), Tyler Sell (Traer – Vice-Chair), David Turner (Board of Supervisors), Kurt Kupka (Board of Supervisors – Alternate), John Taschner (Belle Plaine), Matthew Deam (Garwin), Daryl Bazal (Vining), Casey Schmidt (Sheriff), James Slack (Meskwaki Nation - Alternate), Shaun Kennedy (Traer – Alternate), Mary Wankowicz (Emergency Management Commission), Kendall Jordan (Toledo), Joe Boll (Toledo – Alternate), Gregory Westwater (Gladbrook – Alternate)

Members present via Microsoft Teams: Wayne Nekola (Gladbrook), Linda Pearson (Clutier), Bruce Rhoads (Chelsea - Alternate)

Others in attendance: Jacob Reineke via Teams (911 Director), Ryan Goodenbour (EMA Coordinator), Glenn Thorne (Traer), Carrie Holst (Traer), Tony Smith (Montour)

Agenda Approval: A motion was made by Pearson (Clutier) to approve January 13, 2026, meeting agenda and seconded by Sell (Traer). All ayes. Motion carried.

Minutes Approval:

Tuesday, October 14th, 2025 (in-person, no quorum)

Tuesday, October 14th, 2025 (via email, quorum)

A motion was made by Taschner (Belle Plaine) to approve both meetings' minutes that took place on October 14th, 2025, and seconded by Jordan (Toledo). All ayes. Motion carried.

Claims Approval: A motion was made by Schmidt (Sheriff) to approve the claims and seconded by Pearson (Clutier). All ayes. Motion carried.

Old Business

CellSite Tower Locks: Director Reineke advised that CellSite Solutions has installed the new tower hut lock for all the tower sites. Installation took place back in October and only one issue was discovered. Director Reineke and Glenn Thorne (Traer) were at the Engineer Site doing repairs to amateur radio equipment. Reineke tried to exit and the door would not open. CellSite was called to come replace/repair the lock to allow parties to be able to enter and exit without issue. Reineke verified the lock issue was fixed after repair.



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Poweshiek County Communications MOU for Talkgroup Sharing: Director Reineke had received confirmation from a Poweshiek County Dispatcher that they have officially placed Tama County's Law 1 and Fire Ops talkgroups in their console. Reineke has not heard more from Poweshiek County about confirmation of Tama County to place Poweshiek County talkgroups into our consoles. Reineke shared with the board that he felt that we did not need to listen to their talkgroups after more thought.

New Business

911 Director Updates: Director Reineke provided updates on the following topics:

- **911 + EMA PO Box**
 - Auditor Karen Rohrs has agreed to allow Tama County 911 to send mail to the Auditor's Office PO Box going forward. The new PO Box for 911 will be PO Box 61. Reineke will create mailers for the claim processor in the Auditor's Office to send out when invoices are paid to update vendors of this change. PO Box 4 has a forward in place for the next year.
- **RACOM Service Manager Change**
 - RACOM announced their new Marshalltown Service Center Manager in October. Mike Kasper replaces John Lauer in this position. Reineke has experience working with Kasper in the past, as Kasper led the Linn County Sheriff's Office Communications Center for several years and brings good knowledge on 911 systems with him. Reineke will share contact information for Kasper with agencies in Tama County.
- **Board of Supervisors Change Holiday's for County Employees**
 - Reineke shared with the Board that Holiday's will change for the Dispatchers.
 - NOTE: After meeting it was discovered this was incorrect. Holidays for the Dispatchers will not change. Reineke's holiday schedule will change as he is non-union employee.
- **New Administrative Phones for County, to include 911**
 - Reineke shared that phone upgrades will be taking place in the Communications Center soon. Tama County has contracted with Aureon to take over Windstream/Unity lines and provide new equipment. This contract is funded by the Tama County Board of Supervisors and only impacts on the administrative phone lines; this does not impact on the 911 phone lines. Cutover date is planned to be Wednesday, January 28th, 2026.
- **Limiting Access to Communications Center Visitors**
 - Reineke shared that the door to dispatch has been locked to all visitors since November. Visitors may press a doorbell to notify the dispatcher they wish to enter, and the dispatcher can decide on letting the individual in or not. There is an intercom



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outside the door, which allows the dispatcher to communicate with the visitor. The door being locked has remedied issues facing the Communications Center prior.

- **NENA 2nd Vice President Updates**

- Iowa DOGE Center Consolidation Recommendation: Iowa DOGE recommended to the Iowa Governor that all local PSAP's (Public Safety Answering Point) be closed and consolidated into nine communications centers strategically placed across Iowa. The Communications Centers will be run by a state authority. Iowa NENA and APCO have both shared a joint letter to legislators sharing why this is not a favorable idea.
- SF 2022: In response to SF 659, this legislation pushes to increase the 911 surcharge to \$1.15 per line with a 2% increase to fund Next Generation 911 (NG911) upgrades that the state is required to do within the next few years. Once NG911 is complete, the surcharge money will go back to the 60 (local)/40 (state) split at \$1.15 surcharge per line. This bill proposes the split to be 50 (local)/50 (state).
- SF 2023: In response to SF 659, this legislation takes away the power from the Iowa Homeland Security and Emergency Management Department 911 Coordinator to bill local PSAPs for responses deemed "reasonable" going forward. There is currently no cap on what IAHSEMD can invoice PSAPs.
- SSB 3001: This legislation was proposed to consolidate PSAPs in specific counties. In this legislation, agencies like Linn County or Polk County, where there are multiple PSAPs, would be forced to consolidate into one county PSAP instead. This legislation also pushes 911 Service Boards to dissolve and be placed under Emergency Management Commissions. Comments were heard from Schmidt (Sheriff), Turner (Board of Supervisors), Pearson (Clutier), and Van Egmond (Dysart – Chair) regarding these legislative pieces.

- **Sac & Fox Tribe of Mississippi (Meskwaki Nation) Contract**

- The October payment from the Sac & Fox Tribe of the Mississippi has not been received as of 1700 hours on the date of the meeting, January 13th, 2026. Reineke has been in talks with Deputy Chief Blackburn about this since October 2025 with no resolve. DC Blackburn called Reineke on January 6th, 2026, and assured that finance had cut a check. Auditor Rohrs confirmed to Reineke at the time listed above that the payment has not been received.
- Next payment is due on January 15th, 2026.

- **Secondary Paging Changes**

- Reineke shared with the board about changes coming to Bryx and IamResponding secondary paging systems utilized by responders in Tama County. Reineke was made aware that the process for these programs to distribute pages will be changed from a email based delivery, they will now be XML based, which will hopefully mitigate any secondary paging system issues going forward. This format will also add all notes from



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the call for service (CFS) to their page so they can keep up with what is noted in the CFS.

- This will be updated in February/March.

911 Service Board By-Law Updates: Chair Van Egmond (Dysart) shared with the board that she has been working on updating the 911 Service Board By-Laws. The by-laws have not been updated since 2020. Chair Van Egmond posed the following ideas to the Board:

- If a member is a primary for a community but is listed as an alternate for another entity. Do they get two votes?
- What is defined as a quorum.

Chair Van Egmond (Dysart) asked the Board to review the by-laws before the next meeting in April 2026 if anyone else has anything they would like to discuss with the Board. Public hearings would take place in Spring/Summer 2026 and ideally be voted on in July 2026.

Fiscal Year 2026/2027 Budget Proposal: Chair Van Egmond (Dysart) shared with the board that the current budget proposal will require some changes due to directives from the Tama County Board of Supervisors. Reineke shared that going back to the drawing board is ideal to account for the Board of Supervisors' requests. Reineke's internet connection cut out at this time shortly. Chair Van Egmond (Dysart) shared that she and Reineke have been discussing a budget amendment for this FY and more will come with that later.

Vice Chair Sell (Traer) spoke with Auditor Karen Rohrs on the day of the meeting and advised the 911 Service Board account is sitting at about \$537,000 as of the date of the meeting, when it was previously closer to \$2 million dollars. Reineke shared that cuts have been made to save money for the county and accommodate the \$21,600 set aside for the IAHSEMD invoices.

Chair Van Egmond (Dysart) shared that the 911 Service Board will meet for their budget meeting on Tuesday, February 10th, 2026, at the Tama County Engineer's Office Conference Room and via Microsoft Teams. Meeting will begin at 6:30 PM.

The 911 Service Board will meet with the Tama County Board of Supervisors to discuss the 911 Service Board budget on February 17th, 2026, at the Tama County Board of Supervisors Meeting Room in Toledo. Meeting will begin at 10:00 AM.

Chair Van Egmond (Dysart) shared that the next regular 911 Service Board meeting will be held on Tuesday, April 14, 2026, at 6:30 PM at the Tama County Engineer's Office Meeting Room and via Microsoft Teams.



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A motion for adjournment by Pearson (Clutier), seconded by Vice Chair Sell (Traer). All ayes. Motion carried.

The Tama County 911 Service Board meeting adjourned at 7:41 PM.

Respectfully submitted,

A handwritten signature in black ink that reads "Jacob Reineke". The signature is written in a cursive, flowing style.

Jacob Reineke, Tama County 911 Communications Director